

## Shelter Relief Program **Frequently Asked Questions**

### **Is my donation Zakat eligible?**

- It depends upon the school of thought you follow. Since the beneficiaries are extremely poor, most of the Scholars would allow Zakat to be used for this project.

### **How do you choose which countries to work in?**

- There has to be a manmade or natural disaster which would have caused migration/displacement of the victims.

### **How are beneficiaries selected?**

- Beneficiaries are selected based on these criteria: number of family members, number of children, number of vulnerable family members including people with disabilities and the elderly.

### **Where are the homes constructed?**

- There are Caravan homes provided to the Syrian refugees in the deserts and or camps. These Caravans are manufactured in a factory and are transported to the sites. The shelter homes for Rohingya Refugees are built with bamboo and tarpaulin in the camps. Brick and mortar homes are built for Pakistan flood victims at the sites of their destroyed homes.

### **Are the people who construct the homes HHRD employees or local contractors?**

- HHRD employees are not allowed to take part/benefit in any financial activity. They are there to manage the entire processes.

### **If I make a general donation to the Shelter Relief Program, where does it go?**

- The donation will be directed to the area of greatest need.

### **Are the homes located near the family's previous tent shelter or far away?**

- It depends. Most of the times the beneficiaries find their new homes close to their existing temporary places.

### **Do the homes come with electricity and running water?**

- Yes, wherever possible, we help get the electric connection. Other places; solar panels are provided for solar energy. Water tanks are filled regularly in the desert and hand pumps are provided in the camps.

### **How do you determine where to build a learning center?**

- Most of the schools who are providing education to the refugee students are overcrowded. Based on need, schools are selected. For children who were not able to attend regular schools, learning centers help prepare them to be able to begin formal education in future.

### **Can I target my donation to a specific camp?**

- We only provide caravans inside Zaatari camp.